

# Web Admin Part II - Admin Realm Configuration Guide

## Introduction

Use this guide to configure the **Admin Realm** for remote access in the SecureAuth IdP Web Admin.

SecureAuth recommends configuring the Admin Realm **first** to ensure the security of the appliance and the realms within it.

The Admin Realm (SecureAuth0) can be accessed locally (Remote Desktop Protocol – RDP) or remotely (through web interface). If accessed remotely then no directory integration is required, but the **Data** tab *must* be configured to allow external access. It is also recommended to configure the workflow to require Multi-Factor Authentication to increase security.

## Prerequisites

To enable Multi-Factor Authentication to the Admin Realm (**SecureAuth0**), an enterprise data store is required with which SecureAuth IdP can integrate.

## Admin Realm Configuration Steps

### Overview

#### ▼ Details

Realm Name

SecureAuth0

Realm Description

Company Logo

Choose File

No file chosen

*This logo will display on the workflow login pages.*

Application Logo

Choose File

No file chosen

*This logo is displayed on the secure portal page.*

1. In the **Details** section, **SecureAuth0** is set as the **Realm Name**
2. (optional) Provide a **Realm Description**

Click **Save** once the configurations have been completed and before leaving the **Overview** page to avoid losing changes

### Advanced Settings

## ▼ Advanced Settings

Email Settings

CSS Editor

Content and Localization

3. Click **Email Settings** to configure the SMTP settings

Email Settings

## ▼ Email Settings

### SMTP

Server Address

*SMTP (Simple Mail Transfer Protocol) Server Address*

Port

*SMTP (Simple Mail Transfer Protocol) Port Number*

Username

*SMTP (Simple Mail Transfer Protocol) Username*

Password

*SMTP (Simple Mail Transfer Protocol) Password*

Domain

*SMTP (Simple Mail Transfer Protocol) Domain*

SSL

*Select "True" to use SSL for sending email*

### Email

Logo

 No file chosen

Subject

Show passcode in subject line

*Email subject text*

Sender Address

*Email address of the sender that will appear in the "From" field*

Sender Name

Alias name for the email address appearing in the "From" field

OTP Email Template:

OTPEmailTemplate ▼

Login Request Email Template:

Default ▼

Edit

Add

Only templates created in the IDP Admin can be modified here.

Help Desk Info in Login Request Emails:

Disabled ▼

Include contact information configured under Multi-Factor Methods > Help Desk Settings

4. Provide the Simple Mail Transfer Protocol (SMTP) **Server Address** through which SecureAuth IdP will send emails
5. Change the **Port** from the defaulted **25** if the SMTP server utilizes a different one
6. Provide the **Username**, **Password**, and/or **Domain** if required by the SMTP Relay

If the fields are not required by the SMTP Server, then only the **Server Address** and **Port** number need to be set

7. If emails will be sent through a Secure Socket Layer (SSL), then select **True** from the **SSL** dropdown
8. (optional) Upload a **Logo** that will be used in the SecureAuth IdP email messages
9. Provide the **Subject** of the SecureAuth IdP email messages
10. Provide the **Sender Address** of the SecureAuth IdP email messages
11. Provide the **Sender Name** of the SecureAuth IdP email messages
12. Select a **Template** that will be used for the SecureAuth IdP email messages

Click **Save** once the configurations have been completed and before leaving the **Email Settings** page to avoid losing changes

For all **Overview** configuration steps, refer to [Overview Tab Configuration](#)

Data

## Membership Connection Settings

### Datastore Type

Type: Active Directory (sAMAccountName) ▼

### Datastore Connection

Domain:

Connection String:

Anonymous LookUp:

Connection Mode:

### Datastore Credentials

Service Account:

Password:

### Search Filter

Search Attribute:

searchFilter:

### Group Permissions

Advanced AD User Check:

Validate User Type:

User Group Check Type:

User Groups:

Groups Field:

Max Invalid Password Attempts:

- Active Directory (sAMAccountName)
- Active Directory (UPN)
- Lightweight Directory Services (AD-LDS)
- Lotus Domino
- Novell eDirectory
- Sun ONE
- Tivoli Directory
- Open LDAP
- Other LDAP
- SQL Server
- Custom
- ODBC
- ASPNETDB
- Web Service (Multi-Datastore)
- Microsoft Azure AD
- Oracle
- WebAdmin

Generate LDAP Connection String

Generate Search Filter

Include Nested Groups

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## Test Connection

### Notes

- Steps 13 - 21 are only required if allowing remote access (through web interface) to SecureAuth0 (Web Admin)
- Step 22 is only required if utilizing Multi-Factor Authentication for remote access

13. In the **Membership Connection Settings** section, select the directory with which SecureAuth IdP will integrate for Multi-Factor Authentication and assertion from the **Data Store** dropdown

14. Follow the distinct configuration steps for the specific data store in addition to the configuration steps on this page:

- **Active Directory (sAMAccountName)**
- **Active Directory (UPN)**
- **Lightweight Directory Services (AD-LDS)**
- **Lotus Domino**
- **Novell eDirectory**
- **Sun ONE**
- **Tivoli Directory**
- **Open LDAP**
- **Other LDAP**
- **SQL Server**
- **Custom** – for directories not listed. This would require custom coding, so please contact SecureAuth for configuration steps / requirements
- **ODBC**
- **ASPNETDB**
- **Web Service (Multi-Datastore)**
- **Microsoft Azure AD**
- **Oracle**
- **WebAdmin** (for SecureAuth0 Admin Realm only)

SecureAuth advises configuring access to the SecureAuth0 realm with security best practices in mind. Recommendations are listed below, but it is the customer's responsibility to determine the best settings for their specific deployment. These recommendations do not constitute a guarantee of security.

15. Restrict access to SecureAuth0 to a specific admin group.

- a. In the corporate data store, create an admin user group comprised of only those members who will have access to the Web Admin
- b. In the **User Groups** (AD/LDAP) or **Allowed Groups** (SQL) field, enter the name of the admin group
- c. (AD/LDAP) In the **User Group Check Type** field, select **Allow Access**
- d. (AD/LDAP) Set the **Groups Field** field to the LDAP attribute that contains user group information, e.g. **memberOf**

### Profile Fields

This section is for LDAP data stores only; refer to the specific directory configuration guide for more information

## ▼ Profile Fields

| Property   | Source                           | Field           | Data Format | Writable                            |
|------------|----------------------------------|-----------------|-------------|-------------------------------------|
| Groups     | <a href="#">Default Provider</a> | memberOf        |             | <input type="checkbox"/>            |
| First Name | <a href="#">Default Provider</a> | givenName       |             | <input type="checkbox"/>            |
| Last Name  | <a href="#">Default Provider</a> | sn              |             | <input type="checkbox"/>            |
| Phone 1    | <a href="#">Default Provider</a> | telephoneNumber |             | <input checked="" type="checkbox"/> |
| Phone 2    | <a href="#">Default Provider</a> | mobile          |             | <input checked="" type="checkbox"/> |
| Phone 3    | <a href="#">Default Provider</a> | homePhone       |             | <input checked="" type="checkbox"/> |
| Phone 4    | <a href="#">Default Provider</a> | Pager           |             | <input checked="" type="checkbox"/> |
| Email 1    | <a href="#">Default Provider</a> | mail            |             | <input checked="" type="checkbox"/> |
| Email 2    | <a href="#">Default Provider</a> | wwwHomePage     |             | <input type="checkbox"/>            |
| Email 3    | <a href="#">Default Provider</a> | ipPhone         |             | <input type="checkbox"/>            |
| Email 4    | <a href="#">Default Provider</a> | extensionName   |             | <input type="checkbox"/>            |

16. Map the SecureAuth IdP **Property** to the appropriate data store **Field**

For example, **Groups** is located in the **memberOf** data store **Field**

17. If another directory is enabled in the **Profile Connection Settings** section and contains the **Property**, then change the **Source** from **Default Provider**

18. Check **Writable** for a **Property** that will be changed in the data store by SecureAuth IdP

For example, user account information (telephone number) or authentication mechanisms (knowledge-based questions, fingerprints)

The **Fields** listed are only *examples* as each data store is organized differently and may have different values for each **Property**

For all **Data** configuration steps, refer to [Data Tab Configuration](#)

Click **Save** once the configurations have been completed and before leaving the **Data** page to avoid losing changes

## Workflow

### ▼ Device Recognition Method

Integration Method: Certification Enrollment and \ ▼

Client Side Control: Java Applet ▼

IE / PFX / Java Cert Type: 2048-bit Public Key ▼

19. In the **Device Recognition Method** section, select the **Integration Method**, and the **Client Side Control** and **IE / PFX / Java Cert Type** that apply to the first selection

See variations in [Workflow Tab Configuration](#)



Workflow

### Login Screen Options

|                          |   |
|--------------------------|---|
| Default Workflow:        | Username   Second Factor   <span>▼</span> |
| Private / Public Mode    |   |
| Public/Private Mode:     | Public Mode Only                          |
| Default Public/Private:  | Default Public                            |
| Remember User Selection: | False <span>▼</span>                      |

- Username only
- Username | Second Factor (Valid Persistent Token) only
- Username & Password
- Username & Password | Second Factor
- Username | Password
- Username | Second Factor | Password**
- (Valid Persistent Token) | Password
- (Valid Persistent Token) | Second Factor
- (Valid Persistent Token) | Second Factor | Password

SecureAuth advises configuring remote access to the SecureAuth0 realm with security best practices in mind. Recommendations are listed below, but it is the customer's responsibility to determine the best settings for their specific deployment. These recommendations do not constitute a guarantee of remote security.

Enforce full authentication requirements for every logon attempt to the Admin realm (SecureAuth0)

20. Set the **Default Workflow** to **Username | Second Factor | Password**

21. Set the **Public/Private Mode** field to **Public Mode Only**

This forces users to authenticate fully on every logon attempt

For all **Workflow** configuration steps, refer to [Workflow Tab Configuration](#)

Click **Save** once the configurations have been completed and before leaving the **Workflow** page to avoid losing changes

### Multi-Factor Methods

## Multi-Factor Configuration

### Phone Settings

Phone Field 1:  *telephoneNumber*

Phone Field 2:  *mobile*

Phone Field 3:  *otherMobile*

Phone Field 4:  *otherTelephone*

Phone/SMS Selected:

Phone/SMS Visible:

Default Phone Country Code:

Phone Mask (Regex):

### Phone Number Blocking

Block phone numbers from the following sources:

- Cellular Telephones
- Landlines
- IP Phones
- Toll-free Numbers
- Premium Rate Numbers
- Pagers
- Unknown

Block phone numbers that have recently changed carriers:

- Enable
- Allow users to approve or delete a phone number that has recently changed carriers

Store carrier information in:

Block or allow phone numbers by carrier or country:

- Enable block/allow list
- [Define list of blocked/allowed numbers and carriers](#)

22. In the **Registration Configuration** section, enable at least one of the many authentication mechanisms if a Multi-Factor Authentication **Default Workflow** is selected in the **Workflow** tab

For all **Multi-Factor Methods** configuration steps, refer to [Multi-Factor Methods Tab Configuration](#)

Click **Save** once the configurations have been completed and before leaving the **Multi-Factor Methods** page to avoid losing changes

## Post Authentication

### ▼ Post Authentication

Authenticated User Redirect: Administration Realm - SecureAuth0

Redirect To: No Redirection

Upload a Page:  No file chosen

[Download Customized Pages](#)

23. In the **Post Authentication** section, the **Authenticated User Redirect** and **Redirect To** fields are auto-populated

Click **Save** once the configurations have been completed and before leaving the **Post Authentication** page to avoid losing changes

## Forms Auth / SSO Token

### ▼ Forms Auth/SSO Token

Key Generation: [View and Configure FormsAuth keys/SSO token](#)

24. (optional) Click **View and Configure FormsAuth keys / SSO token** to configure SecureAuth0's token/cookie settings

## ▼ Forms Authentication

|                     |   |
|---------------------|---|
| Name:               | <input type="text" value=".ASPXFORMSAUTH"/>   |
| Login Uri:          | <input type="text" value="SecureAuth.aspx"/>  |
| Domain:             | <input type="text"/>                          |
| Require SSL:        | <input type="text" value="True"/>             |
| Cookieless:         | <input type="text" value="UseDeviceProfile"/> |
| Sliding Expiration: | <input type="text" value="False"/>            |
| Timeout:            | <input type="text" value="10"/> Minute(s)     |

1. If SSL is required to view the token, select **True** from the **Require SSL** dropdown
2. Choose whether SecureAuth IdP will deliver the token in a cookie to the user's browser or device:
  - **UseCookies** enables SecureAuth IdP to always deliver a cookie
  - **UseUri** disables SecureAuth IdP to deliver a cookie, and instead deliver the token in a query string
  - **AutoDetect** enables SecureAuth IdP to deliver a cookie if the user's settings allow it
  - **UseDeviceProfile** enables SecureAuth IdP to deliver a cookie if the browser's settings allow it, no matter the user's settings
3. If the cookie remains valid as long as the user is interacting with the page, set the **Sliding Expiration** to **True**
4. Set the **Timeout** length to determine for how many minutes a cookie is valid

No configuration is required for the **Name**, **Login URL**, or **Domain** fields

## Machine Key

### Machine Key

Validation:

Decryption:

Validation Key:

Decryption Key:

5. No changes are required in the **Validation** field unless the default value does not match the company's requirement

If a different value is required, select it from the dropdown

6. No changes are required in the **Decryption** field unless the default value does not match the company's requirement

If a different value is required, select it from the dropdown

No configuration is required for the **Validation Key** or **Decryption Key** fields

## Authentication Cookies

### ▼ Authentication Cookies

Pre-Auth Cookie:

Post-Auth Cookie:

Persistent:

Clean Up Pre-Auth Cookie:

7. Enable the cookie to be **Persistent** by selecting **True - Expires after Timeout** from the dropdown.

Selecting **False - Session Cookie** enables the cookie to be valid as long as the session is open, and will expire once the browser is closed or the session expires.

No configuration is required for the **Pre-Auth Cookie**, **Post-Auth Cookie**, or the **Clean Up Pre-Auth Cookie** fields

Click **Save** once the configurations are completed and before leaving the **Forms Auth / SSO Token** page to avoid losing changes

## Logs

## ▼ Log Options

Log Instance ID:

Audit Logs:  Syslog  Event  Text  Database  
 Extended OTP Logging

Debug Logs:  Syslog  Event  Text

Error Logs:  Syslog  Event  Text

Custom Errors:  On  
 Off  
 Remote Only

Custom Error Redirect:

25. In the **Log Options** section, provide the **Log Instance ID**, e.g. the **Application Name** or the realm name (**SecureAuth3**)

26. Check which **Audit**, **Debug**, and **Error Logs** to enable

## SysLog

### ▼ Syslog

Syslog Server:

Syslog Port:

Syslog RFC Spec:

1. Provide the **FQDN** or **IP Address** of the **Syslog Server**

2. Provide the **SysLog Port** number

## ▼ Log Database

|                        |  |
|------------------------|--|
| Name:                  | <input type="text" value="LogDatabase"/>   |
| Provider Name:         | <input type="text" value="System.Data.SqlClient"/>   |
| Data Source:           | <input type="text" value="FQDN"/>  |
| Initial Catalog:       | <input type="text" value="Database Name"/>   |
| Integrated Security:   | <input type="text" value="False"/>   |
| Persist Security Info: | <input type="text" value="True"/>  |
| Connection Timeout:    | <input type="text"/> Second(s)   |
| User ID:               | <input type="text" value="Username"/>  |
| Password:              | <input type="password" value="....."/>   |
|                        | <input type="button" value="Generate Connection String"/>  |
| Connection String:     | <input type="text" value="Data Source=FQDN;Initial Catalog=Database Name;Persist Security"/>     |
|                        | <input type="button" value="Test Connection"/> <input type="button" value="Save to all Realms"/> |

Configure the following settings:

1. **Data Source:** Provide the **FQDN** or the **IP Address** of the database
2. **Initial Catalog:** Provide the **Database Name**
3. **Integrated Security:** If the webpage's ID is to be included in the **Connection String**, select **True**
4. **Persist Security Info:** Select **True** if access to username and password information is allowed
5. **Connection Timeout:** Set an amount of time (in seconds) before the connection times out and the admin must re-authenticate
6. **User ID:** Provide the **User Id** of the Database
7. **Password:** Provide the **Password** associated with the **User ID**
8. Click **Generate Connection String**  
The **Connection String** will auto-populate based on the previous fields
9. Click **Test Connection** to ensure that the integration is successful
10. If these Database settings are to be used in each SecureAuth IdP realm, click **Save to all Realms**



For all **Logs** configuration steps, refer to [Logs Tab Configuration](#)

Click **Save** once the configurations have been completed and before leaving the **Logs** page to avoid losing changes

## What's Next

Move on to [Web Admin Part III - Configure a Blueprint Realm](#) to configure a realm with common settings that should be used across all realms

### For further information

- Learn more about [SecureAuth IdP Realms](#)
- Refer to the [SecureAuth IdP 9.1 Admin Guide](#) for specific configuration and integration guides. Additional methods of support are listed below.

### Support options

Web: <https://support.secureauth.com>

Phone: 949-777-6959 option 2

Support Documentation Searchable Database: <https://docs.secureauth.com>

SecureAuth Services Status and Notification Service: <https://www.secureauth.com/Support/Current-Service-Status-and-Alerts.aspx>